

Rebuild NC Homeowner Recovery Process Roles



APPLICATION

Applicant Role

- Make appointment
- · Complete application
- · Provide required documents

ReBuild NC will

- · Verify application is complete and signed
- · Verify all required documents have been received



ELIGIBILITY REVIEW

Applicant Role

· Provide any additional documents (if needed)

ReBuild NC will

- Verify primary and lawful residence
- Verify occupancy and storm damage
- Verify home not in foreclosure
- Verify property taxes are current
- · Verify household income





DUPLICATION CHECK

Applicant Role

· Notify ReBuild NC of disaster assistance already provided

ReBuild NC will

- Determine total disaster assistance already provided
- Verify use of funds





INSPECTION AND ENVIRONMENTAL REVIEW

Applicant Role

- · Have adult member of household home during inspection
- · Sign forms once inspection is completed

ReBuild NC will

- Coordinate with applicant to inspect damaged home
- Verify completed repairs and remaining damage
- Complete environmental review
- Complete lead-based paint and asbestos inspections
- · Develop scope of work and cost estimate



GRANT DETERMINATION

Applicant Role

- · Make appointment to review grant award
- · Sign documents to finalize grant offer

ReBuild NC will

- Determine applicant award amount
- Prepare documents for applicant signature
- Sign documents with applicant





CONTRACTOR SELECTION

Applicant Role

- · Schedule walk-through for contractor if needed
- · Make appointment to sign contract agreement

ReBuild NC will





- Request any missing documents from homeowner
- Ensure homeowner has temporary housing (if applicable)



CONSTRUCTION

Applicant Role

- · Verify work is completed
- · Have final walk-through with contractor and ReBuild NC staff
- Sign Final Construction Documents
- · Secure flood insurance (if required)

ReBuild NC will

- Oversee construction work
- Inspect progress
- Verify change orders
- Ensure home meets HUD standards
- Verify construction is complete
- Receive final billing and lien releases from contractor
- · Schedule and attend final walk-through with homeowner



COMPLETION

Applicant Role

- Provide final verification of ownership and occupancy at project closeout
- · Provide updated duplication of benefits information (if necessary)
- Provide proof of flood insurance for period of one year beyond project completion (if required)
- Sign amended grant agreement (if required)

ReBuild NC will

- Document ownership and occupancy at closeout
- Conduct final duplication of benefits review
- Verify flood insurance (if required)
- Reconcile and document total project costs
- · Notify lienholder of project completion

